



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF THE COMMISSIONER

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Lori A. Shibinette
 Commissioner

Lori A. Weaver
 Deputy Commissioner

May 21, 2021

His Excellency, Governor Christopher T. Sununu
 State House
 Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Office of the Commissioner, to enter into a **Sole Source** amendment to an existing contract with One Call Government Solutions, LLC d/b/a One Call (VC#299403), Jacksonville, FL, for statewide transportation services to COVID-19 vaccination appointments for individuals who do not receive New Hampshire Medicaid, by extending the completion date from May 31, 2021, to September 30, 2021, effective upon Governor approval with no change to the price limitation of \$400,000. 100% Other Funds (FEMA Public Assistance).

The original contract was approved by the Governor on March 8, 2021, and presented to the Executive Council on May 5, 2021, (Item # D),

Funds are available in the following account for State Fiscal Year 2021.

05-95-095-950010-1919 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SERVICES, HHS: OFFICE OF THE COMMISSIONER, COMMISSIONERS OFFICE, COVID19 FEMA DHHS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Budget	Increased (Decreased) Amount	Revised Budget
2021	103-502664	Contracts for Oper Svc	95010690	\$400,000	\$0	\$400,000
			Total	\$400,000	\$0	\$400,000

EXPLANATION

This request is **Sole Source** because the contract was originally approved as sole source and MOP 150 requires any subsequent amendments to be labeled as sole source.

The purpose of this item is to extend the current agreement for one (1) month to ensure individuals who received their first COVID-19 vaccination have transportation to their second vaccination appointment. The Contractor provides transportation services for individuals, statewide, who are unable to transport themselves to and from COVID-19 vaccination appointments. The transportation services are for individuals who need transportation assistance and who are not otherwise covered under a transportation benefit for this service.

The exact number of citizens who will utilize transportation services provided for in this contract is not readily determinable.

The Contractor is responsible for the statewide network of Transportation Providers that transport beneficiaries in various modes of transportation, which could include taxi, sedan, and wheelchair vans. The Contractor will ensure individuals receive the most efficient mode of transportation based on their physical and/or cognitive impairments.

The Contractor is responsible for credentialing each Transportation Provider and ensuring training is completed, which includes, but is not limited to, cultural and linguistic sensitivity; defensive driving; driver code of conduct; situational behavioral training; Health Insurance Portability and Accountability Act compliance; and fraud, waste, and abuse of program services. In addition to the trainings, the Contractor requires certification in passenger service and safety as well as first aid.

The Department will monitor contracted services using the following performance measures:

- 100% of trips requested will be assigned to a Transportation Provider and completed.
- 100% of incidents and significant events are reported within the prescribed timeframes
- Ensuring Transportation Providers and drivers comply with the Driver Code of Conduct, pre-employment screening, annual employment screening, driver requirements, and all education requirements.

As referenced in Exhibit A of the attached contract, the parties have the option to extend the agreement for up one (1) additional year, contingent upon satisfactory delivery of services, available funding, agreement of the parties, and appropriate State approval. The Department is extending the contract for one (1) month of the one (1) year available.

Area served: Statewide.

Source of Funds: CFDA # 97.036; FAIN #4516DRNH0000001

In the event that the Other Funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,


for Lori A. Shibinette
Commissioner

I hereby approve this request pursuant to RSA 4:45, RSA 21-P:43, and Section 4 of Executive Order 2020-04 as extended by Executive Orders 2020-05, 2020-08, 2020-09, 2020-10, 2020-14, 2020-15, 2020-16, 2020-17, 2020-18, 2020-20, 2020-21, 2020-23, 2020-24, 2020-25, 2021-01, 2021-02, 2021-04, 2021-05, 2021-06, and 2021-08, and suspend the Manual of Procedures 150, V., B., 1 requirements.

May 24, 2021
Date

Christopher T. Sununu
Name: Governor Christopher T. Sununu